

THE WARRANTY WILL BE VOIDED UNDER THE FOLLOWING CONDITIONS:

- Products used with water pH falling outside of the guidelines set by the Department Of Water Affairs and Forestry or similar body.
- Products not installed by a registered or accredited installer.
- Products used with, or included in, installations where water temperatures are outside of the temperature range stipulated for that product, or as laid down in the Standards for Water Supply and Drainage (SANS 10252) or an equivalent international standard.
- Products not installed according to manufacturer's installation instructions or according to valid Water Regulations and general good plumbing practice.
- Products which have failed as a result of dirt or debris in pipe-work which has not been flushed prior to the use of terminal fittings.
- Where a defect is attributable to the incorrect use or incorrect handling of the product.
- Where routine maintenance has been neglected.
- If spare parts other than the original spare parts are used during repairs or maintenance of the product.
- If damage was caused by transport by a third party transporter.
- If the surface of the product has been scratched.
- Products used or intended for display purposes.
- If consumables (e.g. filters, filter cartridges, aerators or batteries) or material subject to wear and tear (such as seals or hoses) are affected.
- If product damage is as a result of chemicals and cleaning agents, lime-scale build-up, aggressive environmental influences, or disruptions resulting in damage which are caused by freezing or lime-scale build-up.

- If the defect is caused by specific environmental circumstances (e.g. excess or negative pressure in the line, excess voltage or under voltage on the line).
- If the defect is attributable to wilful or negligent damage to the product by the user or a third party.

GDWT reserves the right to review any specific case in order to assess the validity of this warranty. GDWT may charge a discretionary service fee of R350-00 when called out to inspect products which are not GDWT products or where there is an illegitimate claim.

THE WARRANTY IS VALID FOR:

- 10 years: Taps & Mixers, Wastes, Capillary and Compression Fittings
- 3 years: Showerheads
- 2 years: Electronic Mixers, Components and Valves
- 2 years: Valves (Geyser and Toilet)
- 10 years: Cobra-Safe Multi-layer Pipe System (must be used with Cobra Compression Fittings and Cobra-Safe Inserts or Warranty shall be void)
- 10 years: All Baths
- 20 years: Baths with Amanzonite coating
- 10 years: All sanitary ware
- 6 months: All Toilet Seats supplied by Vaal Sanitaryware
- Tanya, Widestar and Scarlett baths carry a one year warranty
- Spa Bath Fittings carry a one year Warranty.

MISCELLANEOUS:

*This warranty shall apply in the above-mentioned scope and is subject to the above-mentioned prerequisites. Proof of purchase will be required. The Warranty is effective from date of purchase from a recognised stockist. The company liability is limited to the repair or replacement of faulty products only and will not cover (excludes installation) consequential damages. This GDWT warranty is carried by GDWT. Please contact our Service Department on **0861 212121** for warranty enquiries or further warranty information.*

GROHE ■ DAWN



WATER TECHNOLOGY

PART OF LIXIL

WARRANTY

GROHE DAWN WATER TECHNOLOGY (GDWT)

warrants that their products will be clear of material and manufacturing defects. Appraisal of the above will be done against ruling manufacturing specifications and standards at the date of manufacture. Defective product will be repaired or exchanged at GDWT's sole discretion. GDWT shall not be liable for indirect or consequential loss or damage.

